

# ENGAGE GLOBAL

## Privacy Policy

### Introduction

Engage Global is committed to safeguarding and protecting the privacy of our customers and members. Our Privacy Policy is detailed in this document and describes how we vigorously protect your confidential, personally identifiable information, as well as how we use anonymous information we collect about our customers and members as they visit our site. We encourage you to carefully review the information contained below to familiarize yourself with our policies and to revisit this information from time to time for periodic updates.

### The Information Engage Global Collects

Engage Global gathers a variety of information as it conducts business with its customers and members. The nature of this information is classified into two areas: 1) personally identifiable information, and 2) anonymous information. Personally identifiable information refers to specific information about a customer, e.g., name, address, e-mail address, telephone number, social security number and credit card information. Anonymous information refers to web site usage information that cannot be traced back to a specific individual, e.g., the total number of visitors to our web site and/or back office.

### Personally Identifiable Information

Any personally identifiable information you provide Engage Global is considered confidential and is only used by the company in the process of transacting business with you. This includes: your name, mailing address, phone number, credit card information, social security number or any other personal information. Engage Global does not sell, trade, rent or otherwise retransmit your personally identifiable information to any other entity for any purpose.

### Protecting Your Personally Identifiable Information

Engage Global operates secure data networks protected by industry standard firewall and password protection systems. Only authorized individuals of Engage Global, who must access said information in order to provide Engage Global's products, services and customer service to you, may access your personal information. Our website is continuously scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible. We also use a powerful Malware Scanning program to further protect your information. We implement a variety of security measures when a user places an order enters, submits, or accesses their information to maintain the safety of your personal information. All transactions are processed through a gateway provider and are not stored or processed on our servers.

Engage Global makes no representations or warranties with regard to the sufficiency of these security measures. Engage Global shall not be responsible for any actual or consequential damages that result from a lapse in compliance with this Privacy Policy as a result of a security breach or a technical malfunction. It is important that you protect your user name and password and not share them with others. Certain information may be transmitted to you by

electronic mail. Although it is illegal to intercept or disclose these messages under Federal law, these transmissions are not secure.

### **Credit Card Storage**

Credit card information collected at registration or for shopping cart orders is used only to process payment for the transaction. All sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology. You may add, edit, and delete your stored card information at any time.

### **Use of Anonymous Information that Engage Global Collects**

Engage Global may collect certain General Information automatically, including "site usage" information from all visitors to its web site. Such data is used only in the aggregate. General Information helps Engage Global determine general usage patterns and modify the web site in order to improve your experience. This type of General Information may be shared with third parties any time.

Engage Global may, at times, use a technology nicknamed "cookies" that tells Engage Global how and when pages in our Web Site are visited, and by how many people. Engage Global cookies do not collect personal information and we do not combine information collected through cookies with other personal information to tell us who you are or even what your e-mail address is. We may also provide statistical general information to our Engage Global members as to how our customers use our web site. The web site may include content from other parties that may perform user activity tracking other than that described herein. In particular, some of our third party vendors, such as Google, may use cookies in ways that we do not. For instance, in Google's case, they may use information garnered from cookies to improve user experience.

### **Children's Privacy Protection**

We take special care to protect the privacy needs of children. Our web site does not target and is not intended for children under the age of 18, and we will not knowingly collect Personal Information from them. You must be at least 18 years old to be a customer.

### **Changes to Engage Global's Privacy Policy**

If Engage Global decides to change the Privacy Policy, it will post those changes here so that you will always know what information we collect, and how we might use or disclose that information. Any changes to this Privacy Policy will be considered effective immediately after the changes are posted on this web site. In addition to posting changes here, we will send email notifications to our customers and members any time there are material changes made to this policy.

### **Contact Us**

If you have any concerns about the use of your information or about this Privacy Policy, please send us an e-mail or call us at the below number:

**Distributor Support:**

Email: support@engage-global.com

Phone: 1-801-655-4501

**Corporate Offices:**

Engage Global, Inc.

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